

PRESSREADER FAQ APRIL 2019

1. What is PressReader & How do I benefit from it?

A: Press Reader is an app that is used to download magazines and newspapers. Meyerton Library has a hotspot that patrons can access free publications.

2. How do I download it?

App store, Play Store or Microsoft. You launch it, search for PressReader and download it.

3. How do I create a profile?

You click Account>Sign Up> Fill in your required details such as name, email address, nickname etc.

4. Do I pay to use PressReader?

No you will not pay for PressReader if you are within 1km of Meyerton Library. There is a hotspot that will give you automatic access to free publications. All you need to do is to switch on your Bluetooth and location to enable the hotspot. (GEO Fencing)

5. What is the Hotspot map?

A hotspot map displays all the available hotspots. All you need to do is to click the Hotspot Map Tab and then press the icon search that will display your available hotspots.

6. How many hotspots are available in our area?

Vaal – Meyerton Library, VUT ,Unisa Vaal & Oprah Winfrery Leadership Academy for Girls.

7. How do I enable the hotspot on my device?

Switch on your Bluetooth and location. Press Hotspot manager and a green cup will appear. If it does not appear, switch off your device and turn it back on again.

8. How will I know if the hotspot has been enabled or not?

A green cup will appear once you have clicked hotspot manager.

9. What do I do if the green cup doesn't appear?

Switch of your phone, then turn it back on again. (not restart)

10.How many publications can I download?

As many publications as you can provided that you have sufficient space on your device.

11.Can I download publications from other countries?

Yes, all you have to do is to change the country under the **Publication Tab**. Click search and type the publication that you want.

12.How do I search for publications?

If you want a magazine click on the category and click search. Click on the **Search Publication bar** and search for the magazine or newspaper.

13.How do I download a publication?

Once you have found the publication that you want, click open and your file will be automatically downloaded. Click on the **Downloaded Tab** and you will see all your downloaded files.

14.How do I delete publications that I no longer need?

Click the **Downloaded Tab**, **select** the publication that you want to delete, click on it and click on the bin. Your file will be removed and you will have some extra space on your device.

15.How do I download a publication from last month?

Select the Publication that you want,

16.Can I still download a publication if I am not within the 1km radius?

Once you have connected to the hotspot, the green cup will be valid for 3 days. This basically means that you will still have access to free publication but you will use your data or wifi.

17.How do I get my cup to be green after the 3days are over?

You can visit the library again and enable connect to the hotspot.

18.Can I only use PressReader in Meyerton Library?

No, there are also other available hotspots that shows on the hotspot map. Remember that you have to be within 1km.

19.What if I need a publication older than 3 months?

You can send a request to nomvulag@midvaal.gov.za & she will request for the publication on your behalf.